

CANCELLATION AND REFUNDS POLICY

If you are not satisfied with your purchase, please contact us by phone, we'll solve immediately, else you can proceed further to refund policy as mentioned below:

1. Your item must be in its original unused condition to be returned unless there is a manufacturer defect. You may request a return within 30 days of the receipt of the product.
2. For each individual order, we select a shipping method that will provide both value and speedy delivery. Standard shipping methods like Private Courier services.

How To Return An Item

1. If unfortunately you have to cancel an order, please do so within 24 hours of placing the order. For outright cancellations by you :
2. To exchange/return the goods if he finds any manufacturing defect or the goods purchased is not useful for the purpose it was meant, within 30 days from the date of purchases, provided any seal/protection on the goods is kept unbroken.
3. Please send an email to **infoaumaantrakindia@gmail.com** to request a refund and we will process for refund against your request. Also, send the products to the company head office or authorized sale point as per billing conditions.
4. Your Package should include a signed letter stating the reason for your return along with the original invoice or delivery challan and ID, ADDRESS Proof to the company with the goods

Return Exceptions

Items cannot be returned if they are opened.

If you think, you have received the product in a bad condition or if the packaging is tampered with or damaged before delivery, please refuse to accept the package and return the package to the delivery person. Also, please call our customer care at **+916371981180** or email us at **storeaumaantrakindia@gmail.com** mentioning your Distributor ID. We will personally ensure that a brand new replacement is issued to you with no additional cost within 7 working days. Please make sure that the original product tag and packing is intact when you send us the product back. Return duration is 10 days apart from condition reserved herein above.

The following products shall not be eligible for return or replacement,

1. Any product that exhibits physical damage to the box or to the product after receiving from the delivery boy.
2. Any product that is returned without all original packaging including the retail box originally included with the product at the time of delivery.
3. Any product without a valid, readable, untampered serial number, including but not limited to products with missing, damaged, altered, or otherwise unreadable serial number/Batch number.

Restocking Fee and Refund:

There are no restocking fees. But, we also do not refund the original shipping and handling that you paid on the order, this will be deducted from your refund. Refunds will be made in the same form that the payment is received within 10 working days from the date of returned of the products.